



100th Anniversary
1923 - 2023

WEST MANCHESTER TOWNSHIP FIRE DEPARTMENT

380 East Berlin Road, York, PA 17408
(717) 792-3505 * www.westmanchestertownship.com

Clifton Laughman
Township Fire Chief

David Markle
Deputy Chief

Roy Gentzler
District Chief

Robert Sells
District Chief



75th Anniversary
1948 - 2023

“Preparing for the Future, while preserving the past.”

TO: West Manchester Township Board of Supervisors
Kelly Kelch, Township Manager

FROM: Clifton Laughman, Fire Chief

DATE: January 9, 2024

SUBJECT: December 2023 Monthly Report

The WMTFD ended 2023 with 1,200 calls for service. This is a 3.00% increase in call volume from 2022. This is the most calls for service in one year in the history of the WMTFD. Our slowest month for call volume was February with 79 calls for service and our busiest month for calls for service was July with 117 calls for service. Please take some time to read the annual report that was published earlier this month that showcases all aspects of the department during 2023.

I am extremely proud of the job that the members have done this past year and couldn't have asked for a better team.

Below is the December 2023 report for the January 2024 West Manchester Township Board of Supervisors meeting.

TOWNSHIP EMERGENCY RESPONSES

Type of Response	Total	Percentage	YTD
Fire	9	9.09%	127
Over Pressure, Rupture, Explosion	0	0.00%	2
Rescue & Emergency Medical	35	35.35%	439
Hazardous Condition (No Fire)	12	12.12%	98
Service Call	14	14.14%	171
Good Intent Call	14	14.14%	154
False Alarm & False Call	15	15.15%	201
Severe Weather	0	0.00%	0
Special Incidents	0	0.00%	8
Totals	99	100.00%	1,200

- There was a total of 619 personnel that responded to the incidents with an average of 8 per incident. (Average does not include Duty Officer & Fire Police Only Calls). This is a 0% change from last month.
- Year to date, a total of 6,084 personnel responded to the incidents.
- We are at a 3.00% increase in call volume from this time last year.

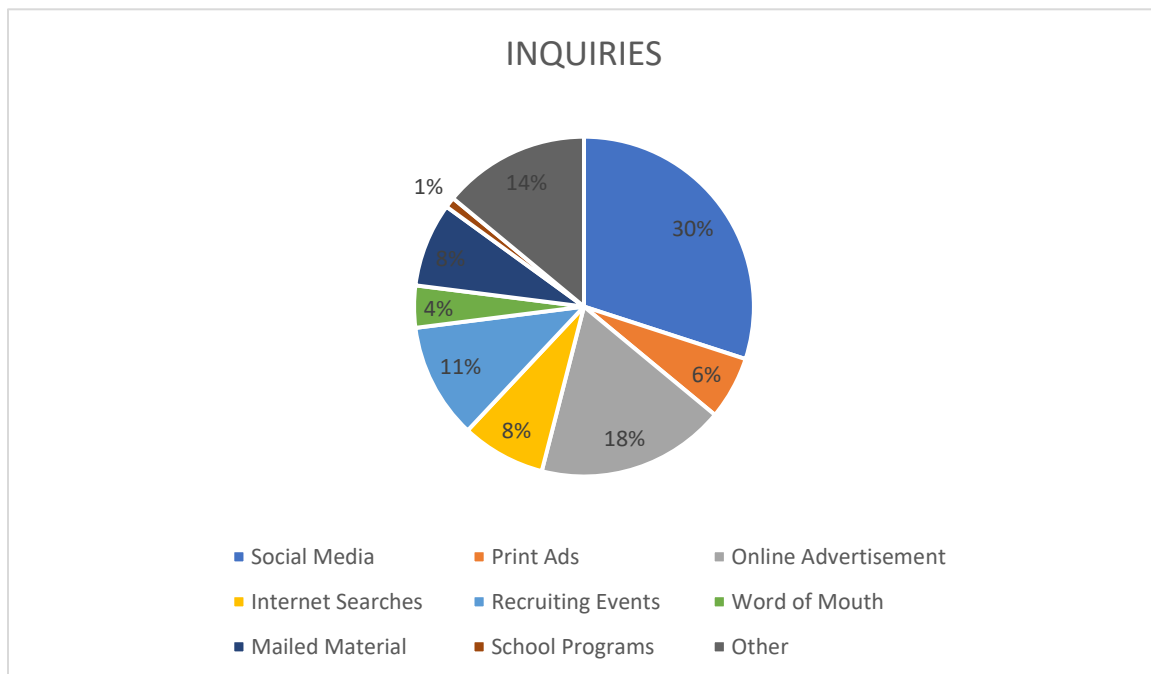
DEPARTMENT NEWS

- The members participated in our annual Operation Giveback once again this past year. Each year the department reaches out to the School District to see if there is a family in need during the holiday season. This year, the district was able to provide a family. I am extremely proud of the members who donated time and money to help this family in need. The members raised \$1,864.00 of their own money for the family this year. The members were able to provide clothing, shoes, food, gift cards, and toys. Along with these items we were able to provide funding so that the mother could get much needed repairs made to her vehicle. I want to give a big shout out to Quality Service Center who performed the maintenance work and donated all of their labor time for the repairs. I again can't thank our members enough for what they do for the community.

RECRUITMENT & RETENTION

We have had no new members brought into membership during the month of December.

As you know, two years ago we hired a marketing firm to assist us with our recruitment efforts. I am happy to report that over the past two years they have done extremely well for us. We successfully received 53 membership inquiries over the past two years and of those 53 inquiries, 40 applied and were welcomed into membership. This is a 75.47% acceptance rate from those inquiries. A full breakdown is provided below.



This past year we welcomed a total of 13 new members and lost 18 members, leaving us a net loss of 5 members. The loss of members resulted in the following:

- 5 members moved out of the state.
- 3 members left due to termination because of personnel issues.
- 3 members left due to medical reasons.
- 7 members left with no reason given. Of these seven members, however, it is important to note that 3 of the members were brought into membership, obtained their physicals, and never officially returned to start their training.

VIOLATIONS

There was a total of one (1) violation/warning given for false fire alarms for the month of December.

- December 18, 2023 – DHL Supply Chain – 300 S. Salem Church Rd – 9th Violation

COMMUNITY RISK & REDUCTION

There was a total of four (4) Community Risk & Reduction events for the month of December.

- December 16, 2023 – Annual Santa Tour through the Township.
- December 19, 2023 – Fire Safety Survey with UPMC Memorial Hospital ACB Center
- December 19, 2023 – Secret Santa with York County Sheriff's Office
- December 22, 2023 – Operation Giveback
- December 23, 2023 – Secret Santa with West Manchester Township Police Department