



# **WEST MANCHESTER TOWNSHIP FIRE DEPARTMENT MONTHLY REPORT JUNE 2026**

A comprehensive overview of emergency response, staffing, training, and community service in West Manchester Township.

Prepared for the West Manchester Township Board of Supervisors, Township Manager, and the Residents of West Manchester Township.

## Executive Summary

During May 2026, West Manchester Township Fire Department continued to deliver reliable and professional emergency services to West Manchester Township and our mutual aid partners while managing sustained growth in call volume and operational demand.

The department responded to 100 incidents in May, an increase from 83 incidents in April 2026. Year-to-date, West Manchester Township handled 482 incidents, compared to 469 during the same period in 2025, reflecting a continued upward trend in service demand across our response area.

Incident activity remains diverse, with the largest categories including non-emergencies, medical emergencies, hazardous situations, and fire incidents, reinforcing the all-hazards nature of our service delivery. Crews managed 10 overlapping incidents during the month, demonstrating the increasing complexity of operations and the importance of consistent staffing and resource availability.

The majority of incidents (73 calls for service) occurred within West Manchester Township, with additional response supporting neighboring municipalities through mutual aid. The department participated in 27 mutual aid incidents, providing assistance while also receiving support on 25 incidents when needed.

Staffing remains a critical factor in operational performance. The department continues to experience significant challenges, with low reliability in daytime response during the week and unable to make both three and four-person staffing benchmarks. For the month of May we saw an average of 2.6 personnel during the daytime hours (0700-1700), Monday through Friday. This reinforces the need for continued focus on staffing improvements.

Training and professional development remain a priority, with members completing 746 training hours year-to-date across a wide range of disciplines, including company training, certifications, and hazardous materials. These efforts ensure operational readiness and maintain a high professional standard.

Community risk and reduction efforts also remained strong, with personnel conducting outreach events and completing smoke and carbon monoxide detector checks and installations to improve life safety throughout the community.

Overall, May reflects continued growth in demand for services, coupled with strong operational performance. However, ongoing staffing challenges particularly during the daytime hours highlight the need to continue strengthening in-station staffing and improving system wide coverage reliability to meet increasing service demands. We look forward to implementing our paid staff and volunteer duty crew programs towards the end of next month (July).

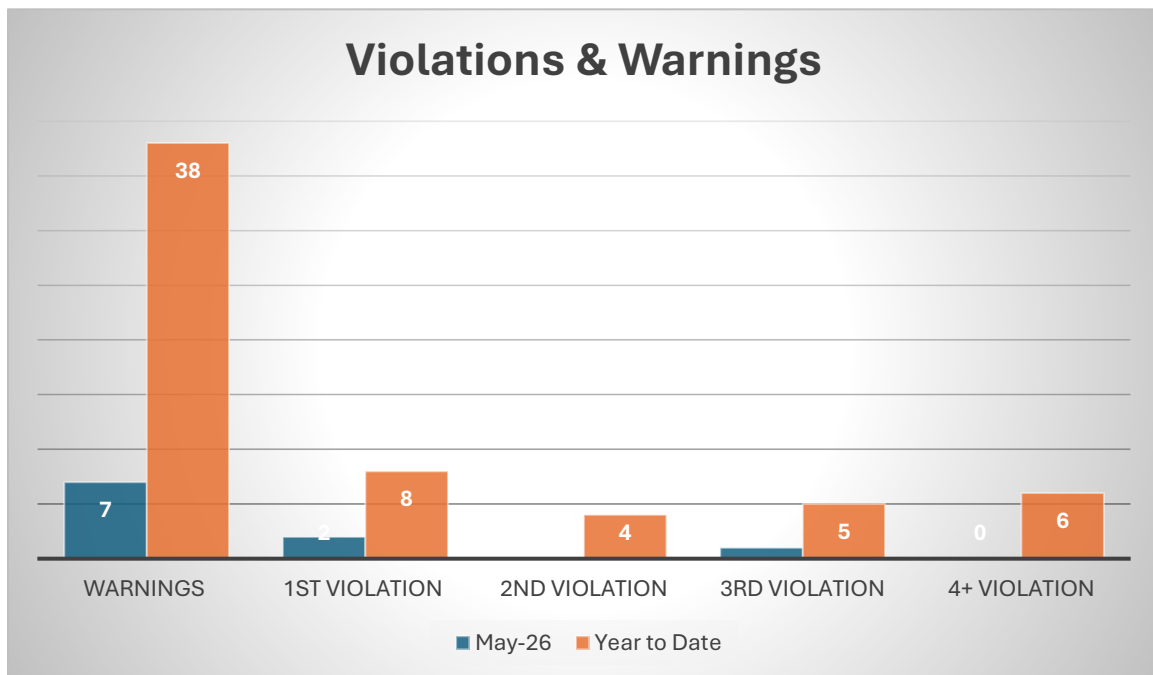
## Significant Incidents

The West Manchester Township Fire Department saw two significant incidents during the month of May. These occurred on May 15<sup>th</sup> and May 22<sup>nd</sup>. Both incidents were structure fires involving residential structures within the township.

The May 15<sup>th</sup> incident occurred at 864 Stoverstown Rd. at 10:28 hours and involved a total of 6 residential units (3 Duplex's) causing displacement of a total of 23 residents. A total of 9 personnel from WMTFD were able to respond to the incident. Members spent a total of 7 hours on the incident to ensure full extinguishment. It is estimated total property and contents loss is \$552,400.00.

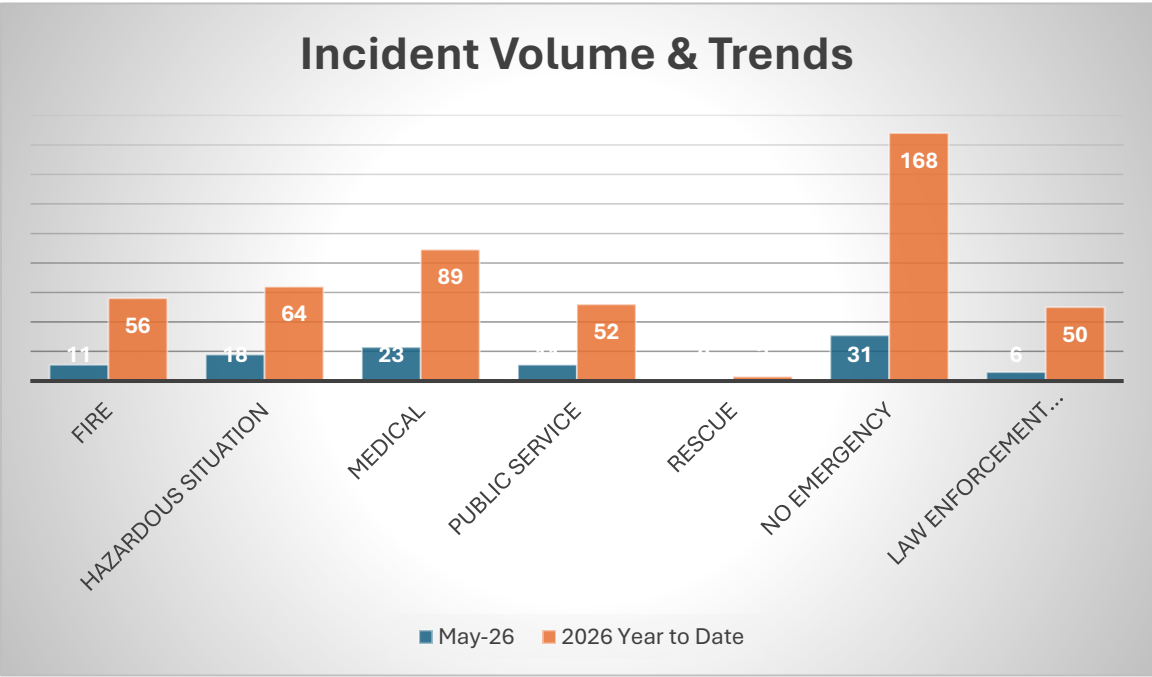
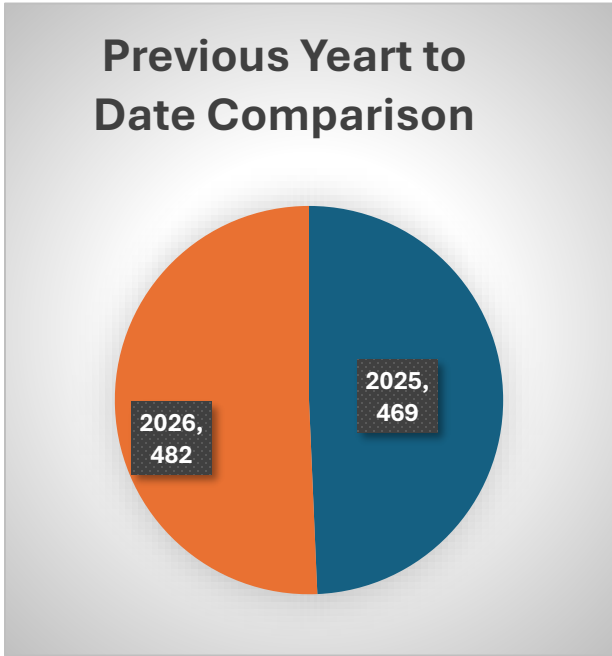
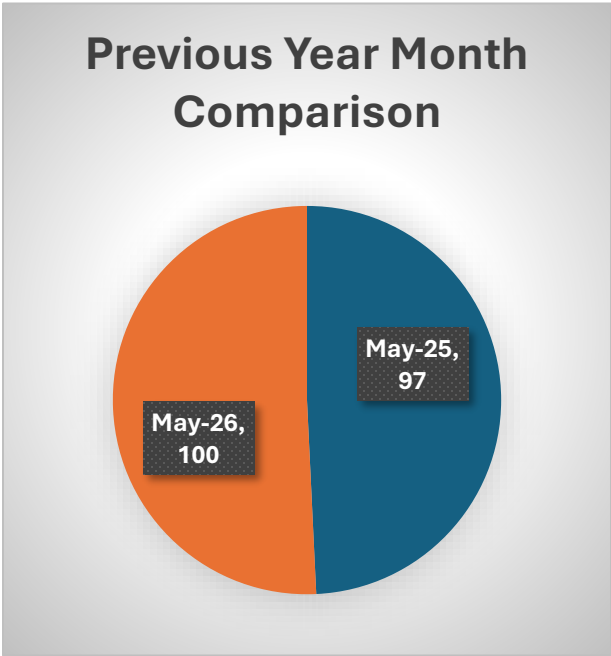
The May 22<sup>nd</sup> incident occurred at 220 Lincolnway Dr. at 20:56 hours and involved a single residential unit causing displacement of a total of 2 residents. A total of 18 personnel from the WMTFD were able to respond to the incident. Members spent a total of 2.5 hours on the incident to ensure full extinguishment. It is estimated that total property and contents loss is \$165,800.00.

## Violations & Warnings

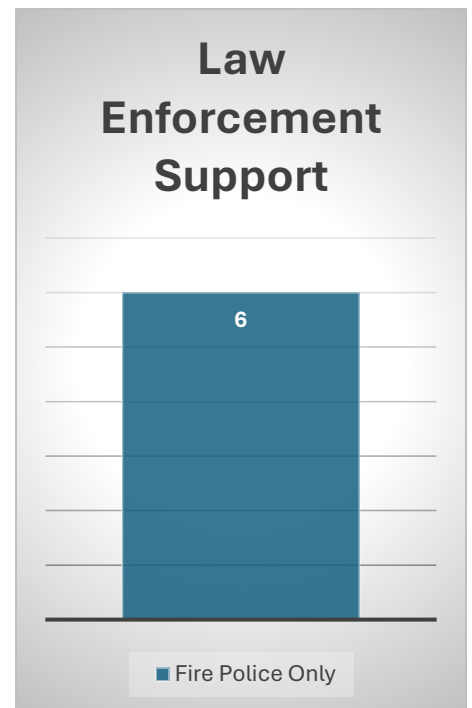
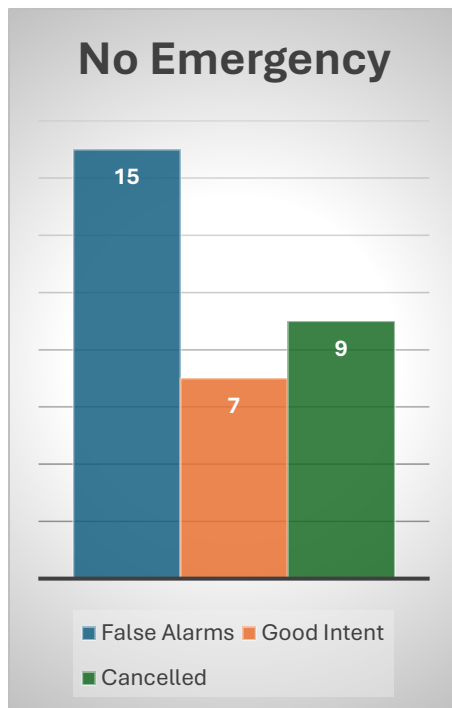
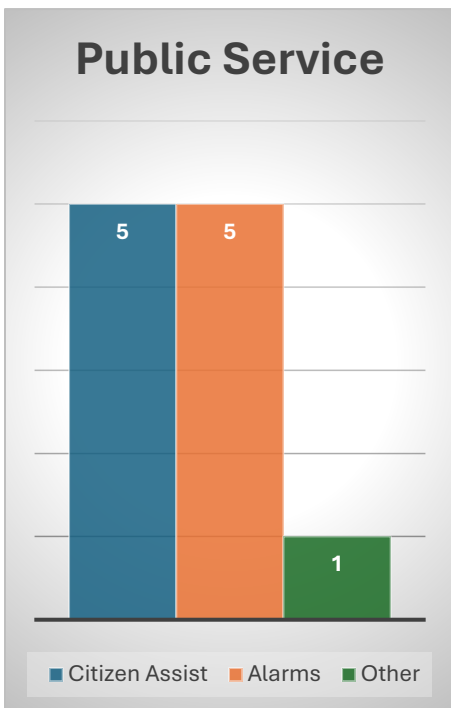
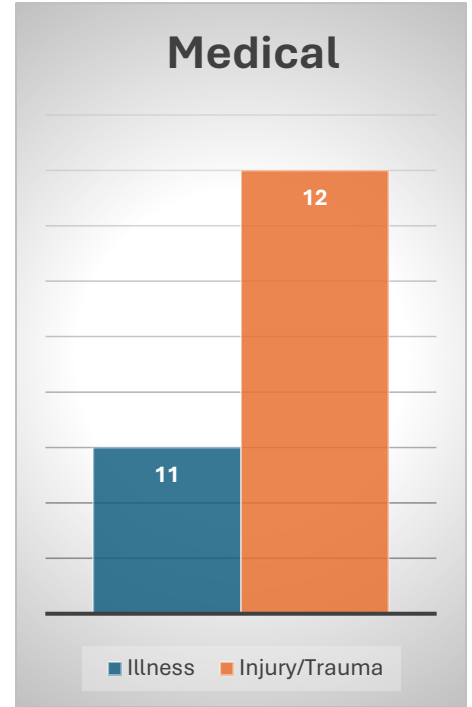
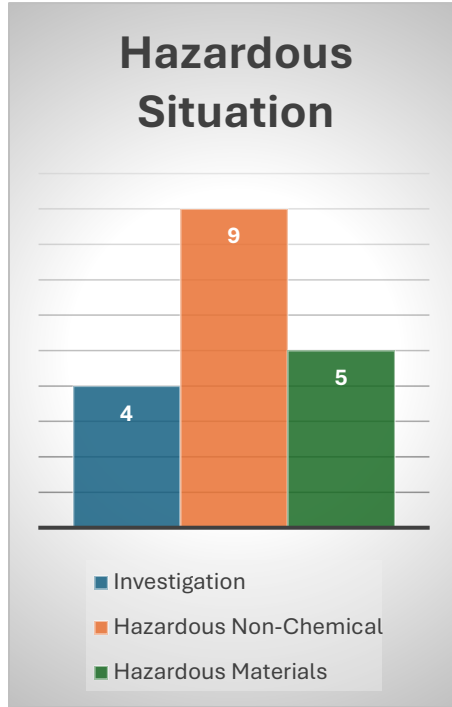
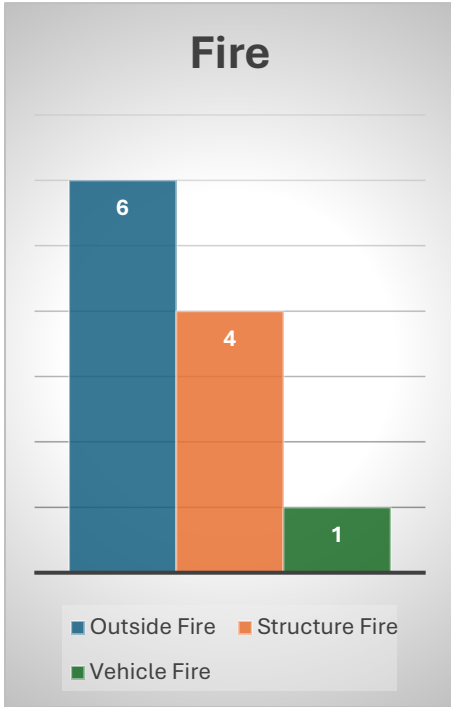


- May 6<sup>th</sup> – 1930 Kenneth Rd. – Springfield Apartments – 1<sup>st</sup> Warning
- May 6<sup>th</sup> – 1930 Kenneth Rd. – Springfield Apartments – 2<sup>nd</sup> Warning
- May 6<sup>th</sup> – 1930 Kenneth Rd. – Springfield Apartments – 1<sup>st</sup> Violation
- May 7<sup>th</sup> – 300 Town Center Dr. – AT&T Mobility – 1<sup>st</sup> Warning
- May 9<sup>th</sup> – 1128 Roosevelt Ave – Print-O-Stat – 1<sup>st</sup> Warning
- May 20<sup>th</sup> – 1100 Bairs Rd. – BAE Systems – 3<sup>rd</sup> Violation
- May 21<sup>st</sup> – 2140 White St. – Big Lots – 1<sup>st</sup> Warning
- May 23<sup>rd</sup> – 1985 Carlisle Rd – Kars – 1<sup>st</sup> Warning
- May 26<sup>th</sup> – 425 S. Salem Church Rd -RHI Magnesita – 1<sup>st</sup> Violation

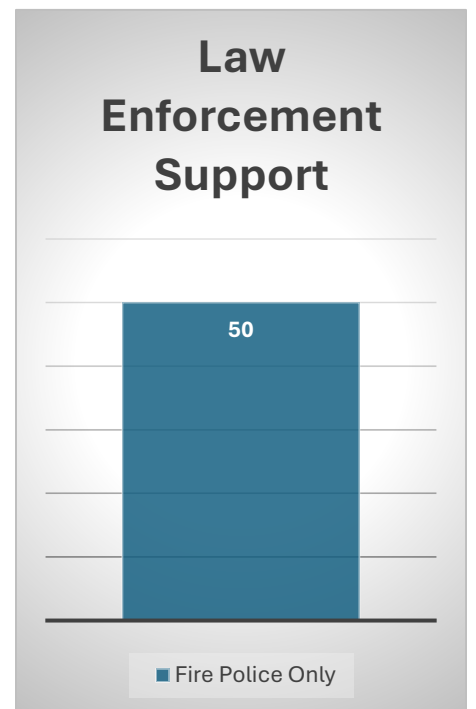
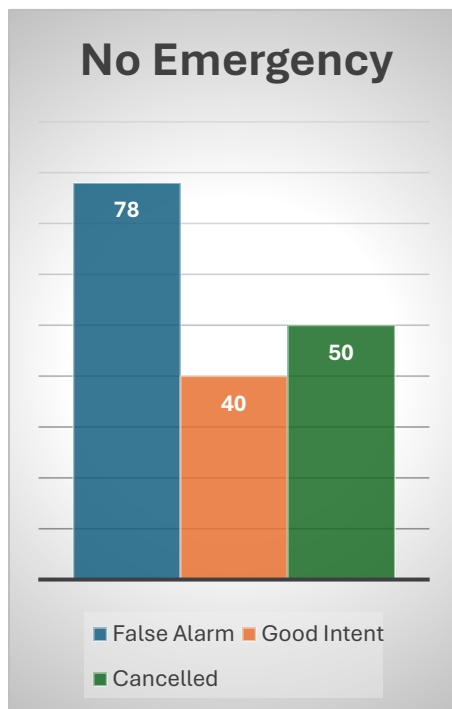
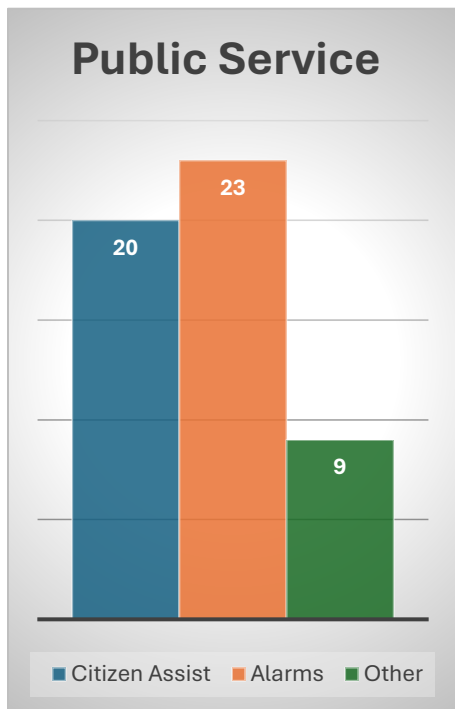
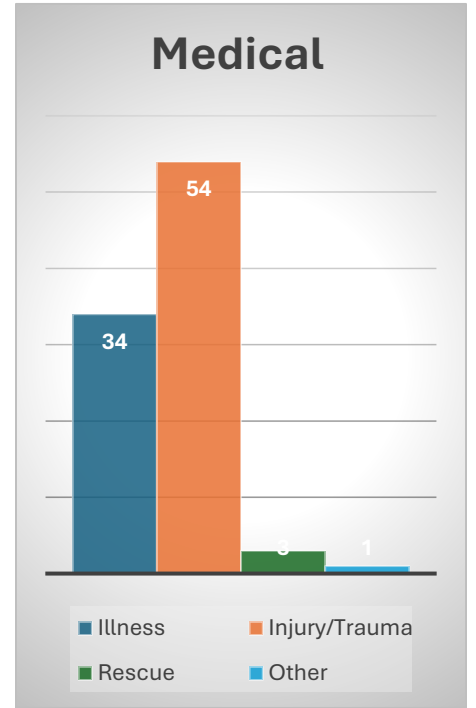
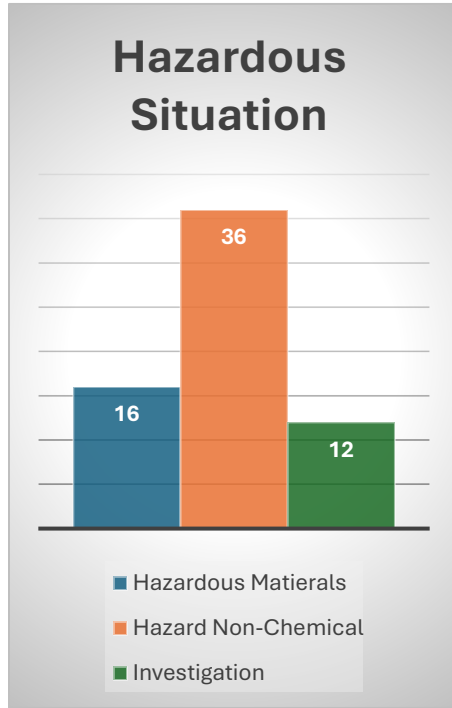
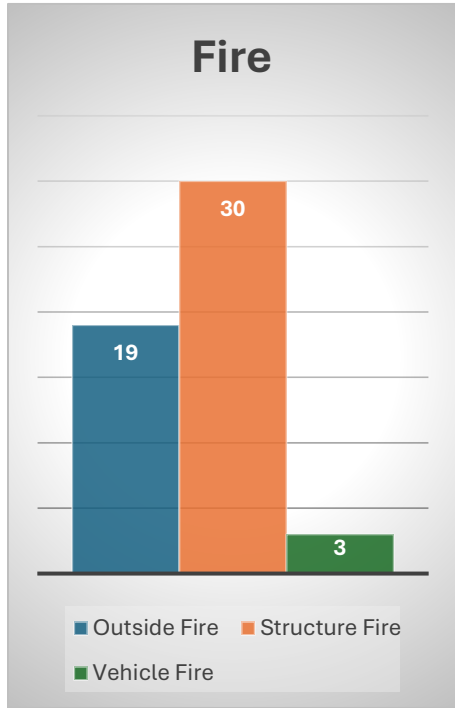
# Incident Volume & Trends



# May 2026 Primary Incident Breakdown



# 2026 Year to Date Incident Breakdown

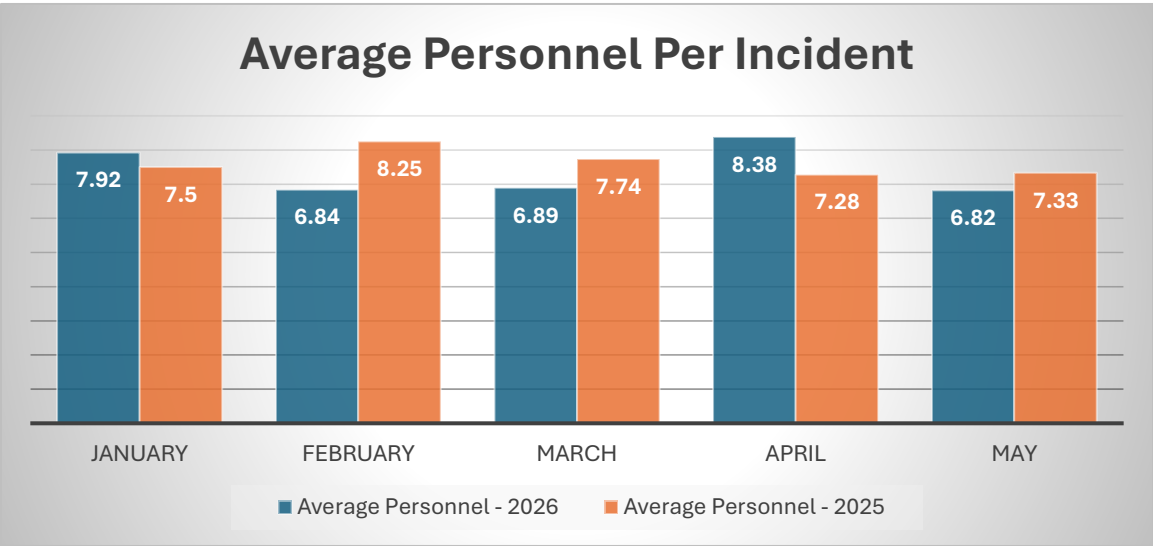
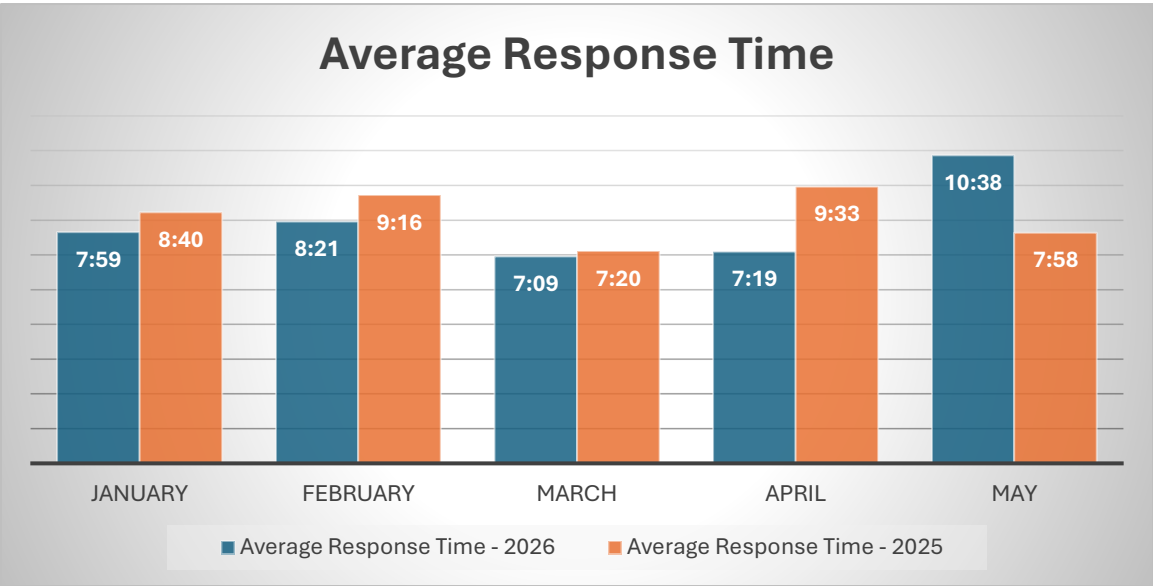


# Emergency Response & Service Delivery

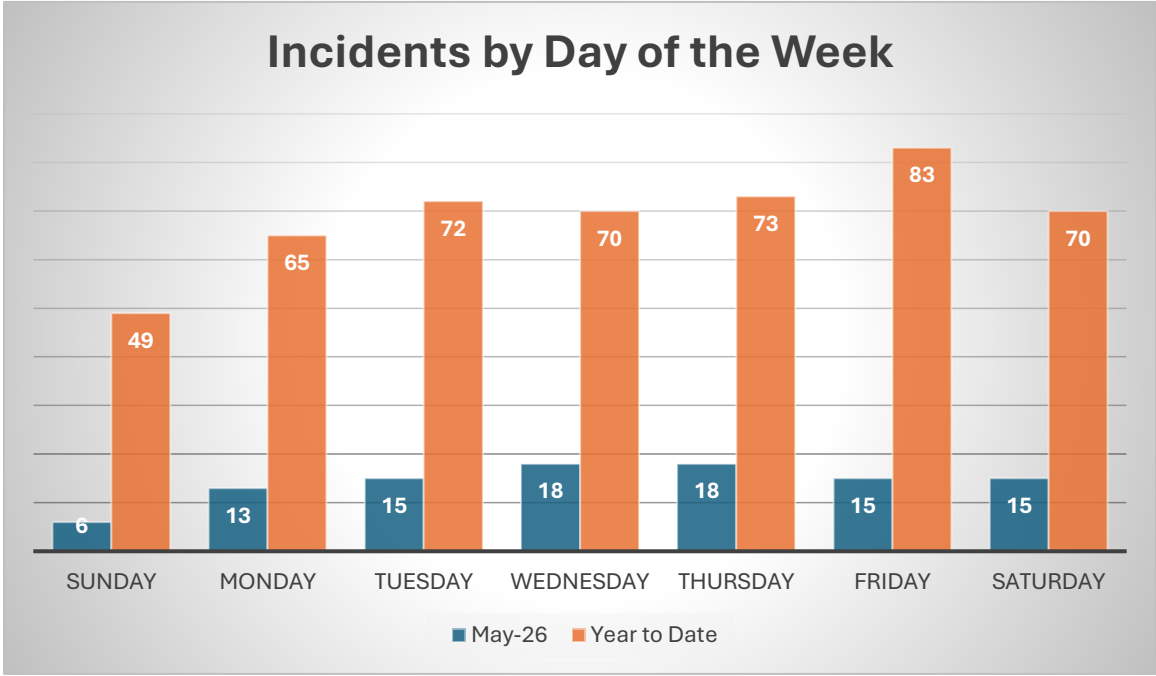
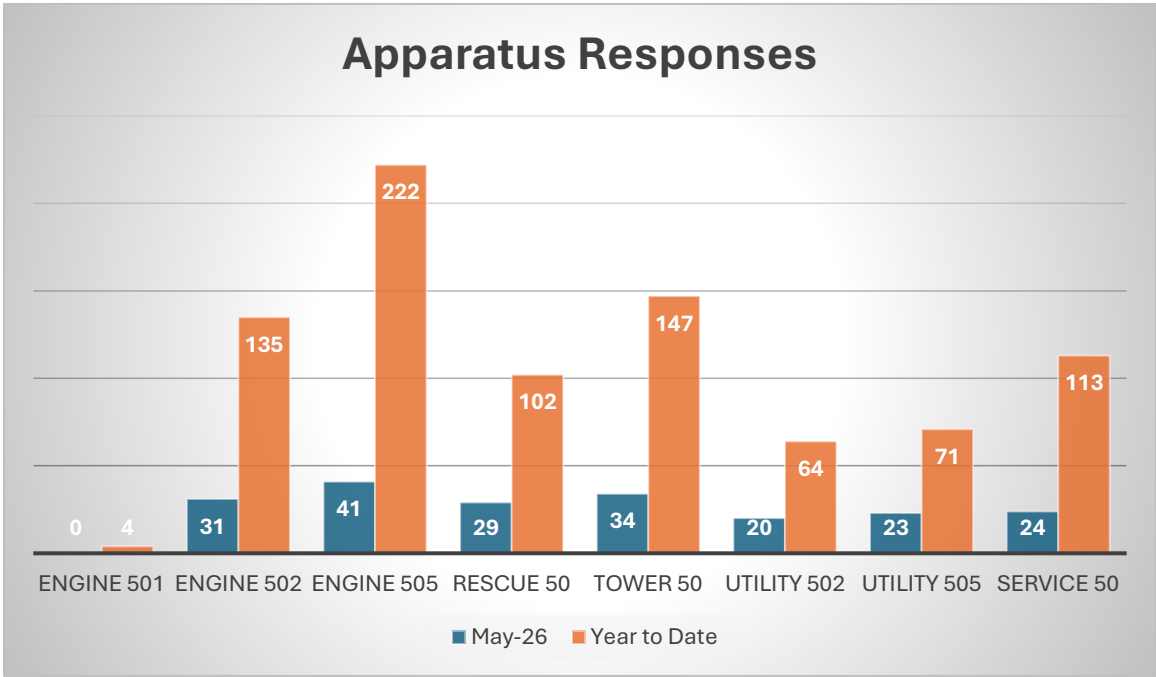
Average response times measure the time from dispatch to unit arrival on scene, providing a clear indicator of how quickly West Manchester Township is delivering service across the township. This metric is particularly important as it reflects the impact of staffing, station locations, and unit availability.

While average response time is useful for identifying trends and assessing system performance, it has limitations. It does not fully capture factors such as call complexity, simultaneous incidents, or variations in staffing levels. Most importantly, it does not show where gaps occur when units are not staffed in-station.

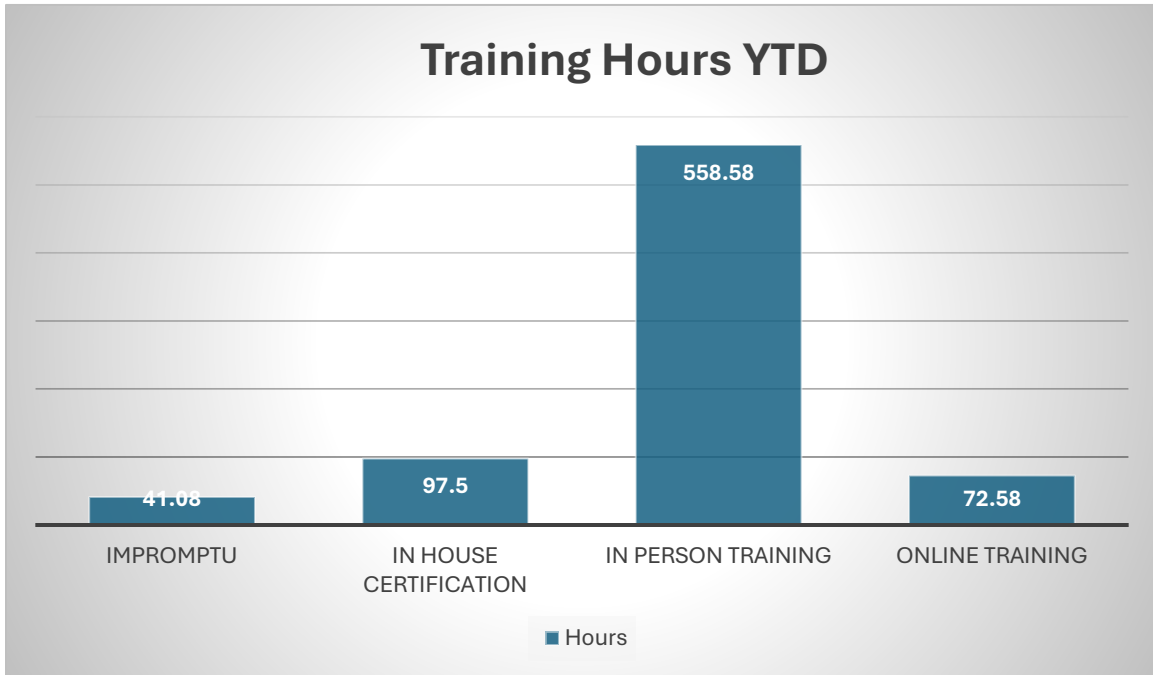
West Manchester Township considers a response time of 6 to 8 minutes acceptable under current conditions. As average response times approach 8 minutes, it becomes a concern and often indicates reduced in-station staffing or increased reliance on volunteers responding from home. Sustained averages of 8 minutes or more are considered unacceptable, as they can negatively affect incident outcomes and indicate system strain.



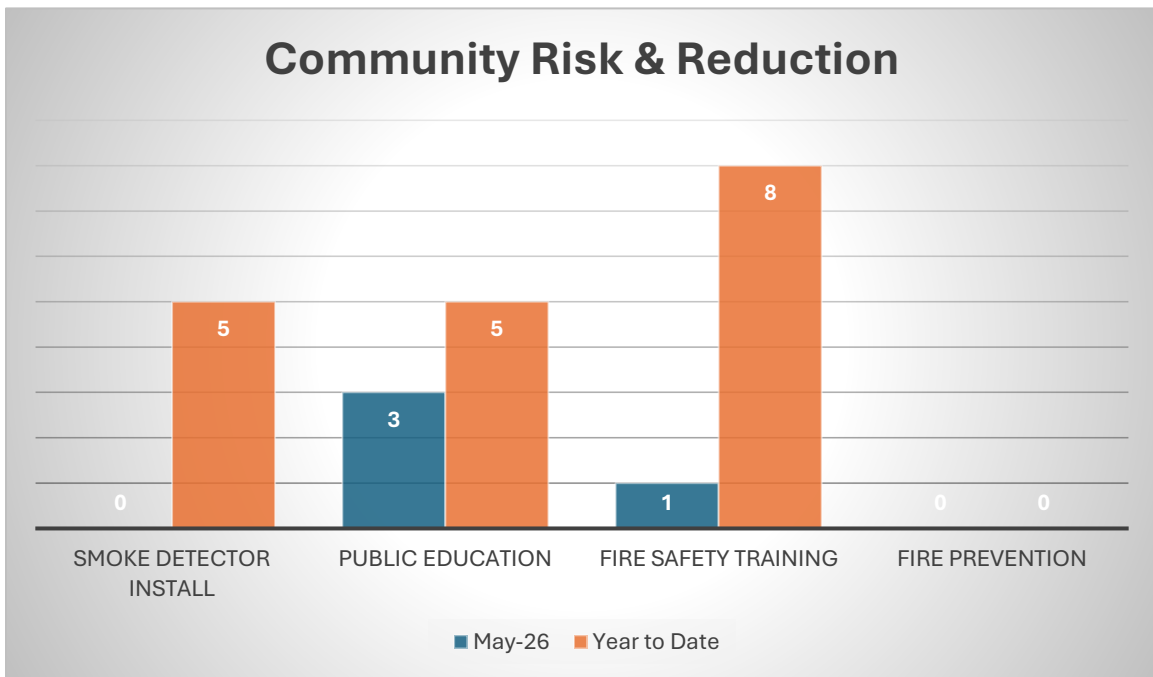
# Emergency Response & Service Delivery



# Training & Professional Development

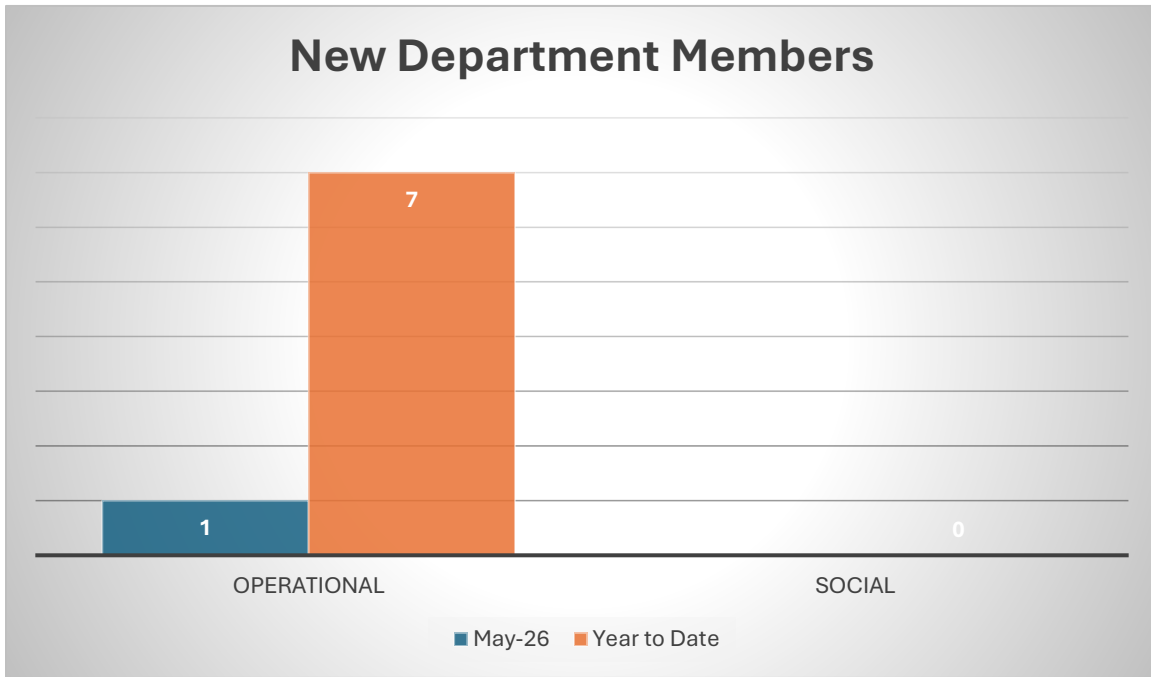


## Community Outreach



- May 7<sup>th</sup> – Fire Station Tour
- May 15<sup>th</sup> – Shiloh UCC Fun Day
- May 20<sup>th</sup> – Fire Extinguisher Training w/ Eyes of York
- May 26<sup>th</sup> – Lincolnway Elementary Fun Day

# Personnel Report



- **Bryan Castro-Diaz** – Brian comes to us with no experience. He has always been interested in being a firefighter and wanted to give it a try.